Supporting people to engage effectively

Briefing people is really important for the success of your involvement activity. Commissioners can share this checklist with people prepared to get involved.

V	Patient and carer representatives checklist
	Do I fully understand the purpose of the involvement activity?
	Do I feel confident to undertake this role? Do I need support?
	Do I know who is arranging this activity? Do I have the person's contact details?
	Do I know who I am representing? Myself as an individual or a wider group?
	Are wider community views inputting into this work?
	Does the person responsible for the involvement understand my role?
	Do I have the time to commit to this?
	Do I know where the meeting is and how to get there? Will anyone meet me? Are the facilities appropriate/accessible? Is parking available? How long the meeting will last?
	Is there a briefing sheet or Terms of Reference that I can have?
	Will I get the agenda and information in advance?
	Have I been asked to supply any information in advance?
	Who else will be attending? Is there a deputy if I can't make it?
	Is there any conflict of interest with my role in other organisations/groups?
	Will the minutes be made public? Do I know how to report back to others?
	Who is responsible for paying any expenses and do I know how to claim?

Don't forget: provide feedback to people about how their involvement has influenced your decision making.

Based on materials ©Patient and Public Involvement Solutions Visit patientpublicinvolvement.com

For more information about Wessex Voices contact Sue Newell, Wessex Voices Project Manager at sue.newell@helpandcare.org.uk or visit wessexvoices.org

