

Healthwatch Portsmouth Board Meeting 11. 12.2018

Held at St Mary's Community Room

Present: Graham Heaney (GH) Chair, Roger Batterbury (RB) Vice Chair, Jane Bailey (JB), Ken Ebbens (KE), Luke Evans (LE), Siobhain McCurrach (SM)

Apologies: Steve Glennon, Ram Jassi, Amanda McKenzie, Brenda Skinner

Item 1: Welcome, apologies and declarations of interest.

Healthwatch Portsmouth Chair Graham Heaney welcomed everyone to the Board meeting. He explained the purpose of the yellow cards on people's seats which were to be raised if a piece of jargon was used.

Healthwatch Portsmouth Board members and staff introduced themselves. There were no declarations of interest.

Item 2: Minutes of last meeting (17.10.2018) and matters arising

The minutes of the last meeting on 17 October 2018 were noted, JB clarified her position in relation to the STP in the Board Member updates section on page 5. The minutes in their amended form were approved. The approved version of the minutes is now available on the website: [Minutes of Healthwatch Portsmouth Board meeting 17 October 2018](#)

Item 3: Project Manager's report

SM introduced the [Healthwatch Portsmouth Project Manager's report for December 2018](#).

Questions

Healthwatch Portsmouth Board

Public) How many people are on the Board?

SM) There are currently seven on the Board, there is capacity in the constitution for up to 12 people.

Community research

Public) How will the research be carried out?

SM) Researchers will go to GP surgeries to talk to people using the services, also they will talk to Patient Participation Group members for each surgery; there was lots of interest in this at the recent city-wide PPG meeting.

Solent NHS Trust

GH) Are we involved in recruitment of new Chair for the Trust?

SM) I'm afraid that we did not organise to be involved in this due to workload pressures.

Big Conversation

RB) Why has it taken so long to produce?

SM) There have been lots of comments from patients' groups and the public for the CCG to work through and summarise into a report.

Item 4: Solent NHS Trust Mental Health Rehabilitation Transformation plans

Gordon Muvuti, Operations Director, Mental Health Services for Solent NHS Trust, was not available to attend the meeting to give a presentation on the plans as anticipated. Shortly before the meeting the Trust sent a briefing paper which was summarised and forwarded to Board members and circulated at the meeting. Healthwatch Portsmouth had not had a chance to read the paper in depth yet. Gordon Muvuti will be attending the next Board meeting (in February) to give an overview of the plans. A general discussion was held between Board members and a set of questions were agreed to be asked prior to February's meeting.

Questions

Public) I have been connected with Solent for a long time. The Board of Governors has been disbanded and they said they would pay much more attention to community groups and the public. I haven't heard anything.

SM) We have a channel of communication with the Trust so we can enquire about that.

Public) Please could you ask about dental treatment for vulnerable people in the city. It has been very hard to access the services for people recovering from mental health problems. It is hard for my son to access services; we had to use a private dentist.

RB) Healthwatch Portsmouth will investigate further how Solent supports vulnerable people in the city. The momentum for change is gathering in the Trust - we need to find out actual numbers and services

JB) The list of criteria are good. I am worried that the procedures have to be cost neutral which may cost more down the line with the cost of a hospital admission.

Public) Community services need investment. There is lots of talk about care, no actual provision.

KE) Cost effective and cost neutral are at odds with needs-led and person-centred care.

JB) To me person-centred is the overall aim.

KE) Needs-led should be the starting point for everything.

RB) What are the agreed acceptance criteria?

GH) We need to see timescales for plans and consultation. Its important for users of the services to be involved.

Public) When patients are admitted for treatment they get assessed. Does anyone look at teeth alongside blood and other tests? Would a person with bad teeth be referred on?

RB) I've never seen an assessment of teeth on admission.

KE) Oral hygiene is left off the dementia assessment.

Item 5: Board member updates

JB) The Keep Well Club hasn't met. I know that it's a slow process in the NHS!

RB) I went to a PLACE review workshop at Solent. I have undertaken assessments with Solent NHS Trust, Portsmouth Hospitals NHS Trust and Care UK. The results were very interesting We will work with the Chair of Healthwatch Southampton to ask about NHS Digital. I didn't get to the Portsmouth Hospitals quality meeting. I will go to the Primary Care Commissioning Committee meeting in January.

KE) I have been to several meetings:

The Long Term Conditions hub - this hopes to launch in March to be run from the Portsdown and East Shore practices. There are still lots of questions on COPD and Diabetes issues and how it will operate bearing in mind the practices only represent 25% of the population of Portsmouth.

The autism forum - valuable but there were no representatives of employers - there are two sides to every story. I hope that a future meeting will be able to get relevant employers such as B&Q along.

Wessex Cancer Voices - the group discussed access to services and follow up support.

Gosport Hospital- monthly meetings from December to look at the public inquiry findings and lessons learned for Portsmouth Hospitals NHS Trust.

Sustainability Transformation Partnership engagement workshop - I came back with more questions than answers

Shaping Portsmouth - working with Action Portsmouth to look at autism and other invisible disabilities and how companies deal with this.

Hilsea Lodge and Edinburgh House closures - I am concerned that people may be left without care. I was surprised to have read from the information received via Healthwatch about reducing demand but the Clinical Commissioning Group stood by their figures

Portsmouth Hospitals NHS Trust Chief Executive Mark Cubbon - I am cautiously optimistic about Mark Cubbon. His appointment has been positive for QA, I admire him for engaging with community

Respite care beds - there seems to be a need for more respite care beds in the city.

GH) I have attended a meeting of Healthwatch Chairs from across Hampshire. We will be coordinating a response to the NHS 10 year plan when it is published.

Item 6: Any other business

There was no other business.

Item 7: Questions from the public

There were no further questions from the public.

Item 8: Informal thank you to Healthwatch Portsmouth volunteers

GH invited all the meeting attendees to stay for a refreshments and an informal chance to talk to Healthwatch Portsmouth.

Next Healthwatch Portsmouth Board meeting

The next Board meeting is on Tuesday 5 February 2019 4-6pm at the Frank Sorrell Centre, Prince Albert Road, Southsea PO4 9HR.

DRAFT