

«Patient\_Name»  
«Address\_1»  
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«Address\_4»  
«Postcode»

NHS England - South East Primary Care Dental Team  
Oakley Road  
Southampton  
Hampshire  
SO16 4GX

england.wessexdental@nhs.net

31 July 2019

Dear Patient,

**Portsea Dental Clinic, John Pounds Centre, 23 Queen Street, Portsmouth, PO1 3HN**  
**Paulsgrove Dental Clinic, Paulsgrove & Wymering Healthy Living Centre, 219-225**  
**Allaway Avenue, Portsmouth, PO6 4HG**  
**Southsea Dental Clinic, 96 Victoria Road North, Southsea, PO5 1QE**

We are writing to you as we understand you have previously been treated as an NHS patient at the **Portsea Dental Clinic / Paulsgrove Dental Clinic / Southsea Dental Clinic**, which was run by the independent Colosseum Dental Group.

The NHS does not directly employ dentists but holds contracts with dental healthcare providers, like the Colosseum Dental Group, to deliver dental care for NHS patients. NHS England is responsible for making sure these services are in place for local patients on behalf of the NHS.

We understand Colosseum recently notified you that they would be ending their contract to provide NHS dental services at the **Portsea Dental Clinic / Paulsgrove Dental Clinic / Southsea Dental Clinic**.

In response to Colosseum's decision to close the clinic, we are working with other local dental practices so that they can provide more appointments for NHS patients, while we progress plans to establish new NHS dental services in Portsmouth.

The Bupa Dental Care practice in Cosham has already confirmed that they will soon be able to provide additional routine appointments for NHS patients who would have previously used the Colosseum practices. The practice is located at Bupa Dental Care Cosham, 90 Northern Road, Cosham, Portsmouth, PO6 3ER. Another local dental healthcare provider has told us they should also be able to provide a significant number of further appointments and we are working to finalise this arrangement with them, as well as working with other local practices to provide extra appointments for NHS patients.



You do not need to take any immediate action, as you do not need to register with another dental practice in the same way you would with a GP practice. This means that you are free to change dental practices between check-ups and courses of treatment if you wish to do so.

At the point you need treatment, or your next dental check-up, you can check the latest updates regarding dental practices that are able to offer appointments for NHS patients by visiting the local Dental Helpline website at <http://www.wessexdentalhelpline.nhs.uk>, or by calling the NHS 111 service on 111.

If you are in pain and need urgent dental treatment, you can contact the NHS 111 service by calling 111. You will then be referred to a local dental practice to receive any urgent treatment, as needed.

Any dental practice that treats you in the future should be able to see you without needing your historic dental records. If you do, however, wish to receive your dental records from the **Portsea Dental Clinic / Paulsgrove Dental Clinic / Southsea Dental Clinic**, you can call the Colosseum Dental Group on 01293 515500 (option 5) to request them.

If you need any further information, or if you have any queries, you can contact us at:

NHS England  
PO Box 16738  
Redditch  
B97 9PT  
Tel: 0300 311 2233  
Email: [england.contactus@nhs.net](mailto:england.contactus@nhs.net)

Yours faithfully,

South East Primary Care Dental Team  
NHS England