

**Community  
engagement  
projects**

Enter and view  
visits

UEC pathway  
review

HIE research  
project part 2

AIS patient  
experience  
project part 2

Improving  
primary care  
experience

Children's  
mental health

# Our internal activities for 2024 to 2025

**Q**

Review the contents of HWP Quality Framework using HWE benchmark and good Practice.

**R**

Reporting to Commissioners, HWP Advisory Board, Quality Board, TAP Trustees, Annual Report

**V**

Volunteers Recruitment, Activity and Delivery

**S**

HWP Engagement and Communication Strategy. To maintain contact with local community and stakeholders

**T**

HWP Team-ABM Recruitment, TAP, HWP staff, ABM and volunteers training and away day

**D**

Regular Data quality assessments to ensure ongoing accuracy and reliability of CRM database

# 7 Key external engagement activities

Shaping health and care services



Our Advisory Board Meeting in public



Monitoring providers adherence to address HIE



Encouraging best practice public engagement by the HIOW ICB



NHS Trust quality accounts 2024, PLACE visits 2024



Engagement and best practice discussions for increased accessibility



Collaborate with 4 HW for public engagement across HIOW

